



RUSHMOOR BOROUGH COUNCIL

ENVIRONMENT POLICY AND REVIEW PANEL

*at the Council Offices, Farnborough on
Tuesday, 23rd January, 2018 at 7.00 pm*

To:

Cllr D.S. Gladstone (Chairman)
Cllr Sophia Choudhary (Vice-Chairman)

Cllr Mrs. D.B. Bedford
Cllr J.B. Canty
Cllr K. Dibble
Cllr C.P. Grattan
Cllr A. Jackman
Cllr Marina Munro
Cllr J.J. Preece

Enquiries regarding this agenda should be referred to the Panel Administrator,
Justine Davie, Democratic and Customer Services, Tel. (01252) 398832, Email.
justine.davie@rushmoor.gov.uk.

A G E N D A

1. **MINUTES – (Pages 1 - 10)**

To confirm the Minutes of the Meeting held on 5th September and the Joint Meeting held on 7th November (copies attached).

2. **SERCO - CONTRACT DELIVERY PERFORMANCE – (Pages 11 - 12)**

To receive information from Robert Noble and Jason Kinsella from Serco on the performance levels, customer satisfaction, new initiatives and challenges during the first six months of the contract delivery (paper attached).

3. **FARNBOROUGH CIVIC QUARTER - MASTERPLAN – (Pages 13 - 16)**

To receive a presentation updating members on the development of the Masterplan for the Farnborough Civic Quarter area (report attached).

4. **WORK PROGRAMME – (Pages 17 - 26)**

To discuss the Panel's current work programme and consider items for future meetings (copy attached).

MEETING REPRESENTATION

Members of the public may ask to speak at the meeting on any of the items on the agenda by writing to the Panel Administrator at the Council Offices, Farnborough by 5.00 pm two working days prior to the meeting.

Applications for items to be considered for the next meeting must be received in writing to the Panel Administrator fifteen working days prior to the meeting.
